Managed Service

Putting Care Into Managed Service

What is Managed Service

Managed service is a streamlined and cost-effective alternative for care services to manage their rota.

Flat Fee Model

We offer a flat fee model that provides a consistent, predictable cost and removes the fluctuations of agency rates.

Single Point of Local Contact

We eliminate the confusion of dealing with multiple agencies, Managers know exactly who to contact with any issues or updates.

Rota Management

We take the burden away from your agency Rota by enhancing continuity, taking the stress away from management, Reporting system that works to your care service needs.

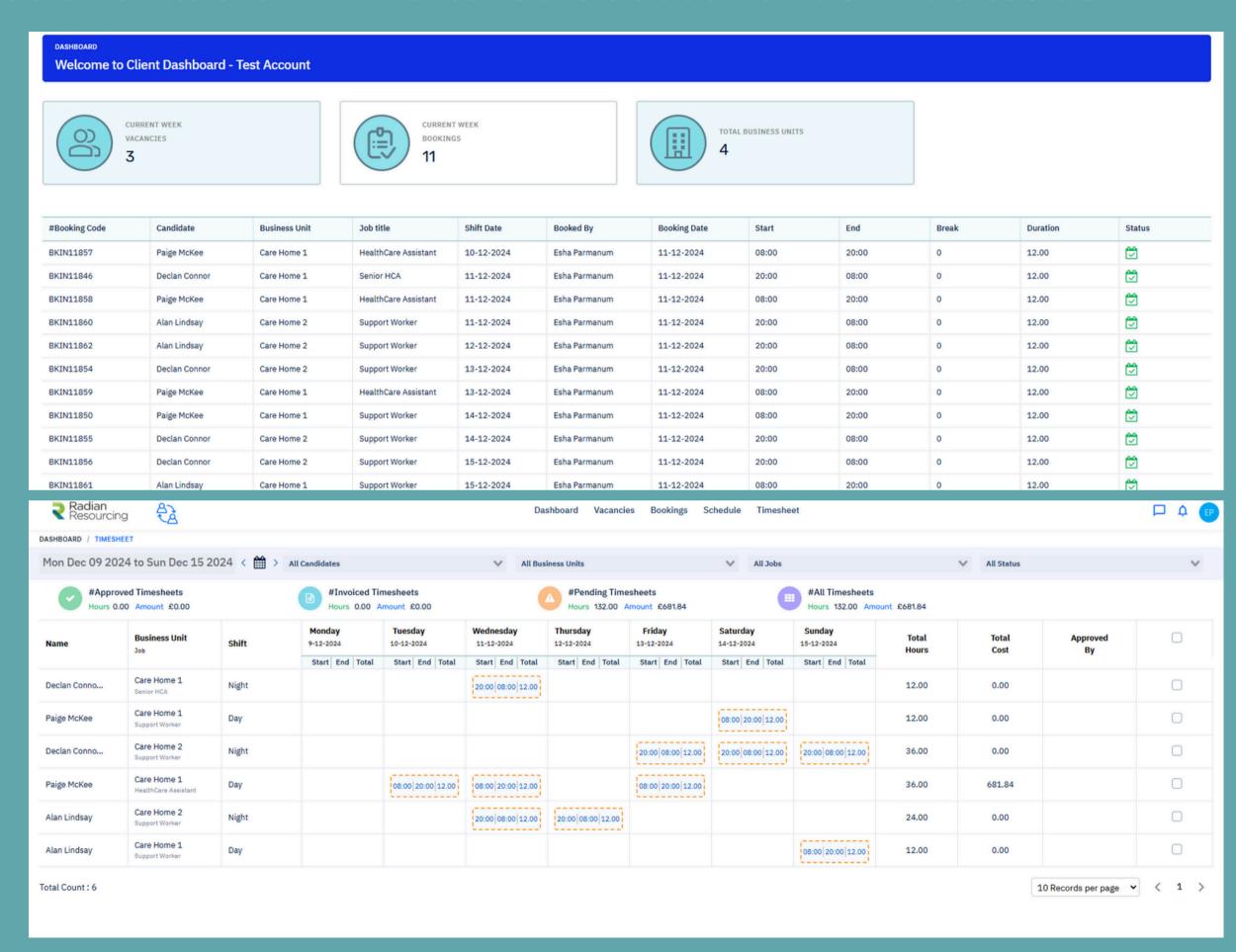
Radian Client Platform - Tailored access for service leads

Care Service

Inspections viewable from one
screen, booked
staff, internal and
external

Head Office

Booked shifts attached to costings - predictable budgeting



Costing

Aside from the flat fee structure in which we operate, we have daily scheduled reporting system which allows you to visibly check the spending in line with budget constraints.



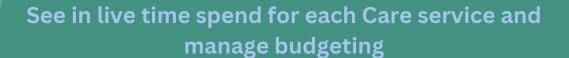
Daily Staffing MI

A reporting system which allows the care organisation to oversee an accurate booked agency costing for and allows managers to see through a single report booked agency. Know before you pay

Single Payment and Validation

One invoice that consolidates all booked agency.
Validation through cross referencing timesheets
signed and booked shifts before invoice is released
to clients.





Have the manpower to cross reference each invoice to agency rates.

Purchase order system, tracks each shift., approved by SMT.

Emergency situation we can support with additional POs approved my SMT



Cost Savings

Rate structure is tied to a Purchase order billing system. Accounts for every shift and provides predictable budgeting and reduces costs overtime

Consistency

Using multiple suppliers can be difficult to uphold the level of consistency throughout rota management. However through our single contact model attached to people services we can monitor the staff supplied and add consistency through selective assigning. Allowing Care home managers to continue with care

Admin

1 shift = 3 calls - 10-15
min
3 return calls 10-15min
10 min to utilize
multiple platforms to
post 1 shift

Our Offer

1 shift = 1 call and 1 return call 3-5 min

- We will manage the multiple platforms and manage staff bookings
- We will manage consistency by booking the same staff where possible. We manage the relations with agencies to book staff in advance
- Ensure high quality service through management of complaints recording and statement gathering

Recruitment

Permeant fees
HCA £1000
CHEF £1250
SHCA £1500
RGN £2000

'most comfortable I have felt in an interview' 'pleasant experience, felt supported'

- Selective recruitment
- NHS standard compliance
- Practical Training
- Staff Recognition

Flexibility and Scalability

- Adaptable Workforce Solutions: Whether the need is for temporary, ad-hoc shifts or longer term contracts, Radian Resourcing can scale staffing solutions to meet specific local authority needs.
- Specialized Recruitment for Complex Roles: In addition to care staff, Radian Resourcing can also source specialized roles such as Service Managers, fostering a comprehensive staffing partnership.

Single Contact

Dedicated Account Manager

Account manager will serve as a single point of contact, streamlining communication and saving valuable time for service leads.

This direct line of communication minimizes the need for agency intervention, ensuring quick responses and a smoother workflow.

By providing focused support, the account manager enables efficient problem-solving and a cohesive, client-centered experience.

Ongoing Support and Review

To ensure optimal service delivery, we commit to regular reporting and maintaining close communication with all service leads.

This approach guarantees that staffing requirements are consistently met and adjusted as needed.

Scheduled service meetings will provide structured oversight, fostering proactive relationship building and allowing for timely updates and collaboration across teams.

This continuous engagement ensures alignment with goals, enhances responsiveness, and builds a strong foundation for long-term partnership success