



Managed Service

Putting Care Into Managed Service

www.radianresourcing.co.uk
Radian Resourcing

What is Managed Service

Managed service is a streamlined and cost-effective alternative for care services to manage their rota.

Flat Fee Model

We offer a flat fee model that provides a consistent, predictable cost and removes the fluctuations of agency rates.

Single Point of Local Contact

We eliminate the confusion of dealing with multiple agencies, Managers know exactly who to contact with any issues or updates.

Rota Management

We take the burden away from your agency Rota by enhancing continuity, taking the stress away from management, Reporting system that works to your care service needs.

Radian Client Platform - Tailored access for service leads


Care Service

Inspections - viewable from one screen, booked staff, internal and external


Head Office

Booked shifts attached to costings - predictable budgeting


DASHBOARD
Welcome to Client Dashboard - Test Account



CURRENT WEEK VACANCIES
3



CURRENT WEEK BOOKINGS
11



TOTAL BUSINESS UNITS
4

#Booking Code	Candidate	Business Unit	Job title	Shift Date	Booked By	Booking Date	Start	End	Break	Duration	Status
BKIN11857	Paige McKee	Care Home 1	HealthCare Assistant	10-12-2024	Esha Parmanum	11-12-2024	08:00	20:00	0	12.00	✓
BKIN11846	Declan Connor	Care Home 1	Senior HCA	11-12-2024	Esha Parmanum	11-12-2024	20:00	08:00	0	12.00	✓
BKIN11858	Paige McKee	Care Home 1	HealthCare Assistant	11-12-2024	Esha Parmanum	11-12-2024	08:00	20:00	0	12.00	✓
BKIN11860	Alan Lindsay	Care Home 2	Support Worker	11-12-2024	Esha Parmanum	11-12-2024	20:00	08:00	0	12.00	✓
BKIN11862	Alan Lindsay	Care Home 2	Support Worker	12-12-2024	Esha Parmanum	11-12-2024	20:00	08:00	0	12.00	✓
BKIN11854	Declan Connor	Care Home 2	Support Worker	13-12-2024	Esha Parmanum	11-12-2024	20:00	08:00	0	12.00	✓
BKIN11859	Paige McKee	Care Home 1	HealthCare Assistant	13-12-2024	Esha Parmanum	11-12-2024	08:00	20:00	0	12.00	✓
BKIN11850	Paige McKee	Care Home 1	Support Worker	14-12-2024	Esha Parmanum	11-12-2024	08:00	20:00	0	12.00	✓
BKIN11855	Declan Connor	Care Home 2	Support Worker	14-12-2024	Esha Parmanum	11-12-2024	20:00	08:00	0	12.00	✓
BKIN11856	Declan Connor	Care Home 2	Support Worker	15-12-2024	Esha Parmanum	11-12-2024	20:00	08:00	0	12.00	✓
BKIN11861	Alan Lindsay	Care Home 1	Support Worker	15-12-2024	Esha Parmanum	11-12-2024	08:00	20:00	0	12.00	✓

Radian Resourcing Dashboard Vacancies Bookings Schedule Timesheet

DASHBOARD / **TIMESHEET**

Mon Dec 09 2024 to Sun Dec 15 2024 All Candidates All Business Units All Jobs All Status

✓ **#Approved Timesheets**
Hours 0.00 Amount £0.00

📄 **#Invoiced Timesheets**
Hours 0.00 Amount £0.00

⚠️ **#Pending Timesheets**
Hours 132.00 Amount £681.84

📊 **#All Timesheets**
Hours 132.00 Amount £681.84

Name	Business Unit Job	Shift	Monday 9-12-2024			Tuesday 10-12-2024			Wednesday 11-12-2024			Thursday 12-12-2024			Friday 13-12-2024			Saturday 14-12-2024			Sunday 15-12-2024			Total Hours	Total Cost	Approved By	<input type="checkbox"/>
			Start	End	Total	Start	End	Total	Start	End	Total	Start	End	Total	Start	End	Total	Start	End	Total							
Declan Conno...	Care Home 1 Senior HCA	Night							20:00	08:00	12.00													12.00	0.00		<input type="checkbox"/>
Paige McKee	Care Home 1 Support Worker	Day													08:00	20:00	12.00							12.00	0.00		<input type="checkbox"/>
Declan Conno...	Care Home 2 Support Worker	Night													20:00	08:00	12.00	20:00	08:00	12.00	20:00	08:00	12.00	36.00	0.00		<input type="checkbox"/>
Paige McKee	Care Home 1 HealthCare Assistant	Day				08:00	20:00	12.00	08:00	20:00	12.00				08:00	20:00	12.00							36.00	681.84		<input type="checkbox"/>
Alan Lindsay	Care Home 2 Support Worker	Night							20:00	08:00	12.00	20:00	08:00	12.00										24.00	0.00		<input type="checkbox"/>
Alan Lindsay	Care Home 1 Support Worker	Day																08:00	20:00	12.00				12.00	0.00		<input type="checkbox"/>

Total Count : 6 10 Records per page < 1 >

Costing

See in live time spend for each Care service and manage budgeting

Have the manpower to cross reference each invoice to agency rates.

Purchase order system, tracks each shift., approved by SMT.

Emergency situation we can support with additional POs approved my SMT

Aside from the flat fee structure in which we operate, we have daily scheduled reporting system which allows you to visibly check the spending in line with budget constraints.



Daily Staffing MI

A reporting system which allows the care organisation to oversee an accurate booked agency costing for and allows managers to see through a single report booked agency. Know before you pay

Single Payment and Validation

One invoice that consolidates all booked agency. Validation through cross referencing timesheets signed and booked shifts before invoice is released to clients.



Cost Savings

Rate structure is tied to a Purchase order billing system. Accounts for every shift and provides predictable budgeting and reduces costs overtime

Consistency

Using multiple suppliers can be difficult to uphold the level of consistency throughout rota management. However through our single contact model attached to people services we can monitor the staff supplied and add consistency through selective assigning. Allowing Care home managers to continue with care

Admin

1 shift = 3 calls - 10-15 min
3 return calls 10-15min
10 min to utilize multiple platforms to post 1 shift

Our Offer

1 shift = 1 call and 1 return call 3-5 min

- **We will manage the multiple platforms and manage staff bookings**
- **We will manage consistency by booking the same staff where possible. We manage the relations with agencies to book staff in advance**
- **Ensure high quality service through management of complaints recording and statement gathering**

Recruitment

Permeant fees

HCA £1000

CHEF £1250

SHCA £1500

RGN £2000

*'most comfortable I have felt
in an interview'*

*'pleasant experience, felt
supported'*

- **Selective recruitment**
- **NHS standard compliance**
- **Practical Training**
- **Staff Recognition**

Flexibility and Scalability

- **Adaptable Workforce Solutions:** Whether the need is for temporary, ad-hoc shifts or longer term contracts, Radian Resourcing can scale staffing solutions to meet specific local authority needs.
- **Specialized Recruitment for Complex Roles:** In addition to care staff, Radian Resourcing can also source specialized roles such as Service Managers, fostering a comprehensive staffing partnership.

Single Contact

Dedicated Account Manager

Account manager will serve as a single point of contact, streamlining communication and saving valuable time for service leads.

This direct line of communication minimizes the need for agency intervention, ensuring quick responses and a smoother workflow.

By providing focused support, the account manager enables efficient problem-solving and a cohesive, client-centered experience.

Ongoing Support and Review

To ensure optimal service delivery, we commit to regular reporting and maintaining close communication with all service leads.

This approach guarantees that staffing requirements are consistently met and adjusted as needed.

Scheduled service meetings will provide structured oversight, fostering proactive relationship building and allowing for timely updates and collaboration across teams.

This continuous engagement ensures alignment with goals, enhances responsiveness, and builds a strong foundation for long-term partnership success